

SPICER®



HAXL-MS-001

CANADIAN ADDRESS CHANGE AND NEW PHONE NUMBER FOR SPICER® CARRIERS

MISCELLANEOUS

DATE: June 6, 2012

TO: All Canadian Dana Spicer® Service Parts Heavy Axle Customers

NEW ADDRESSES

The Dana Aftermarket group is pleased to announce address changes to our Canadian locations stocking Spicer Core-Free Carriers.

Effective July 1, 2012 the stock of Spicer Core-Free Carriers will now be stocked in:

Mississauga

6789 Airport Road
Mississauga, Ontario L4V1N2

Calgary

6505 48th Street SE
Calgary, Alberta T2C3J7

Dana will also continue to support the Ratio Flexibility Program from our two new Canadian locations. **ALL Ratio Flex returns must be made to the address below.**

**c/o Dana Aftermarket Group
6789 Airport Road
Mississauga, Ontario L4V1N2**

NEW DANA TOLL-FREE TELEPHONE NUMBER AVAILABLE!

A new toll-free telephone number will be available effective July 1, 2012. Customers can order Truck Down Carrier's or Ratio Flex Replacement units by calling **1-877-777-5360**. Dana customer service representatives are available from 8:00 AM until 5:00 PM EST.

Spicer® Core-Free Carrier™ advantages include:

- All new genuine OE product including the most current OE production upgrades,
- No core charge
- Two-year, "unlimited miles" warranty

Emergency truck down, Spicer Core-Free Carrier orders will ship within one business day of receiving the order at Dana.

Truck Down orders will be shipped PREPAID, best way ground from one of the two Canadian locations.

Peter Hough

Peter Hough

Sr. Product Planning Manager

HD AXLE INFO